

## Moderustic Inc Q and A

1. Q: How much does it cost?

A: The average fireplace will cost \$200 to \$400 for the glass alone

2. Q: What is burning?

A: We are using Natural gas or Propane, no the glass is not burning.

3. Q: Is it real FIRE?

A: Yes it's real and it's very hot! You may think this is a silly question, but you would be suprised!

4. Q: Does the glass get hot?

A: Yes and in fact it will heat your whole room and it does get over 550 to 700 degrees!

5. Q: Can I install this myself?

A: Yes, it is very easy to install and on the website we have full instructions.

6. Q: How much glass will I need?

A: This is determined by the size of your fireplace or fire pit.

7. Q: Do you ship?

A: Yes, we ship globally.

8. Q: Is the glass special?

A: We use several different types of glass depending on the product we want to create.

9. Q: Does the glass melt?

A: You will never get it to 1600/ 2200 degrees to actually melt it.

10. Q: Is it loose or one big piece?

A: The glass is polished and tumbled and most are individual pieces.

11. Q: Does the glass change colors?

A: Generally, no. We do have a special group of glass that is light sensitive and or heat sensitive that does intentionally change and then change back.

12. Q: Can I use my fireplace I have now?

A: Yes you can. We help convert thousands of fireplaces. All you have to do is ask.

13. Q: How Do you clean it?

A: You don't, it is self cleaning as 550 degrees.

14. Q: Will the glass soot?

A: If not done properly or installed incorrectly, then YES! If you install it correctly then there is nothing to worry about.

15. Q: How do I pick a color?

A: Our job is to give you as many choices as possible, yes we can help you decide.

16. Q: Is there such thing as a dumb question?

A: It is only dumb to not ask a question!

17. Q: Do I need a special burner or do I need to change my burner?

A: No, but if you want larger or more flames through out, then yes.

18. Q: Are you inventors of Fireplace Glass?

A: Yes we are! And we are good at it!

19. Q: Do I need a special burner for propane?

A: You will need a burner that is suited for propane, "A Propane Burner"!